



END OF LIFE NOTIFICATION

Garnet Instruments Ltd.
286 Kaska Road
Sherwood Park, AB
Canada

Date **September 30, 2024**

To Whom It May Concern,

This bulletin serves to provide formal notice that the Garnet Instruments **709-BTP3** product manufactured and supported by Garnet Instruments Ltd. is now end of life (EOL). The suggested replacement product is **709-BTP7**; product specifications and functionality may differ and should be verified before ordering.

The last date of manufacture for the **709-BTP3** was **September 18, 2023**

New sales will be limited to available stock, please contact your distributor or Garnet Instruments Ltd. directly to obtain stocked inventory.

Garnet Instruments Ltd. will continue to provide product support for the **709-BTP3** in accordance with the table provided below.

Type	Support
Repairs to existing product	Diagnostic and troubleshooting to determine fault. Repair and replacement subject to availability of parts.
Garnet OEM parts	Limited to currently available on-hand inventory.
All other parts	Special order, lead times vary. Subject to availability

For any questions, please contact a Garnet Instruments service and support specialist by email at support@garnetinstruments.com or by telephone at 1 (800) 617-7384.

Sincerely,

Brian McPherson

Operations Manager | Garnet Instruments

286 Kaska Road, Sherwood Park, AB, T8A 4G7 Canada

Toll Free: [1-800-617-7384](tel:1-800-617-7384) **Direct Ph:** [1-587-200-1065](tel:1-587-200-1065) **Cell:** [1-780-932-9792](tel:1-780-932-9792)

www.garnetinstruments.com